



HARNESS THE POWER
OF KNOWLEDGE

**Driving Innovation and
Efficiency: Mastering Continuous
Improvement and Process
Excellence**

TRAIN



This 5-day intensive training program by Global Business Minds LTD (GBM) empowers individuals and organizations to become catalysts for change and innovation. Participants will develop a deep understanding of continuous improvement methodologies, cultivate a mindset of innovation, and learn practical tools to drive operational excellence.

Goals

By the end of this program, participants will be equipped to:

- **Embrace a culture of continuous improvement:** Develop a strategic mindset focused on identifying and implementing process enhancements.
- **Master a range of improvement methodologies:** Gain proficiency in Lean Six Sigma, Kaizen, and other relevant frameworks.
- **Identify and address process inefficiencies:** Conduct thorough process analysis and root cause analysis to uncover waste and bottlenecks.
- **Lead and manage change effectively:** Develop skills to lead and implement improvement initiatives, overcoming resistance and ensuring stakeholder buy-in.
- **Measure and evaluate improvement efforts:** Utilize data and metrics to track progress and demonstrate the impact of change initiatives.
- **Foster innovation and creativity:** Develop a mindset of innovation and cultivate a culture that encourages experimentation and new ideas.
- **Apply improvement principles to diverse business functions:** Understand how to apply continuous improvement concepts across various departments and processes.

Targeted Audience

- Operations and process improvement professionals
- Managers and supervisors seeking to enhance team performance
- Quality professionals looking to improve product and service quality
- Individuals interested in developing a career in process improvement and innovation

Training Outline

Day 1: Foundations of Continuous Improvement

- Understanding the concept of continuous improvement and its business benefits
- Overview of different improvement methodologies (Lean, Six Sigma, Kaizen)
- Identifying opportunities for improvement within organizations
- Building a culture of continuous improvement

Day 2: Lean Principles and Techniques

- Lean principles and their application in various industries
- Value stream mapping and process analysis
- Eliminating waste (muda) through lean tools and techniques
- Creating a pull system for efficient workflow

Day 3: Six Sigma Methodology and Problem Solving

- Six Sigma DMAIC (Define, Measure, Analyze, Improve, Control) process

- Data collection and analysis techniques
- Root cause analysis and problem-solving tools
- Implementing process improvements and control plans

Day 4: Innovation and Creativity

- Fostering a culture of innovation and creativity
- Design thinking principles and application
- Idea generation and evaluation techniques
- Implementing innovation projects

Day 5: Change Management and Sustaining Improvement

- Overcoming resistance to change and building stakeholder support
- Change management strategies and implementation plans
- Developing a sustainable continuous improvement system
- Measuring and evaluating the impact of improvement initiatives

By the end of this training, participants will be equipped with the knowledge, skills, and tools to drive significant improvements in their organizations and become champions of continuous innovation.